Tele No : [redacted]
Email: [redacted]

Regional Centre ECHS
HQ Eastern Command

202771/ CPGRAMS /Med dt 19 Jan 2026

Anirban Chakraborty
2 No Motilal Colony, PO- Rajbari Colony
Kolkata-7000810 (WB)
([redacted])

CPGRAMS GRIEVANCE REGISTRATION NO: DDESW/E/2026/0000138

1. Refer CPGRAMS Grievance Registration No DDESW/E/2026/0000138 dt 05 Jan 2026.

2. Provision of medicines of consumables is as per the availability with OIC Polyclinic. The items will be issued, if available.

3. As per CO ECHS letter No B/49778/AG/ECHS/Claim/ Advisory dt 04 Oct 2022, items are non payable and cannot be claimed as reimbursement.

4. As per policy in vogue, once NA is issued by the Polyclinic, the beneficiary has the option to purchase NA items and claim as reimbursement however there is no provision of providing NA for previous months.

5. As per policy in vogue, reimbursement of non payable items cannot be processed.

6. In this connection the CPGRAMS grievance treated closed and disposed.

(KR Majumder)
Col
Jt Dir (HS)
for Dir

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